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NYSPFP HIIN Kickoff Webinar

Introduction to the Health Care Disparities Initiative: *Measuring for Improvement*

April 12th , 2017
2:00-3:00p.m.



Agenda

Topic	Speaker
Welcome and Introductions	NYSPFP Staff
NYSPFP Healthcare Disparities Initiative and Survey Overview	NYSPFP Staff
NYSPFP Race, Ethnicity and Language (REaL) Data Report	NYSPFP Staff
New York State Partnership for Patients (NYSPFP) Collecting Race, Ethnicity, and Language (REaL) Data	Aswita Tan-McGrory, MBA, MSPH Deputy Director, The Disparities Solutions Center Massachusetts General Hospital
Hospital Questions and Discussion	Hospital Participants Aswita Tan-McGrory Facilitated by NYSPFP Staff
Tools and Resources/Next Steps	NYSPFP Staff



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NYSPFP Health Care Disparities Initiative Overview



NYSPFP Health Care Disparities Initiative

Goal and Approach

Goal:

The goal of NYSPFP's focus on reducing health care disparities is to assist hospitals in identifying potential disparities in care delivery through standardized capture of data and information, to better address these disparities and reduce harm.

Approach:

NYSPFP will provide hospitals with tools, education and training opportunities on best practices to improve the capture of standard Race, Ethnicity, and Language (REaL) data and use of this data to inform patient-centered care and targeted interventions to reduce disparities.



NYSPFP Health Care Disparities Approach

- NYSPFP will support hospitals identify areas for improvement in the collection and use of REaL data utilizing two approaches:
 - Hospital survey to identify existing practices around collection and use of demographic data
 - NYSPFP Race, Ethnicity and Language (REaL) Data Report
- NYSPFP will provide technical assistance to hospitals to improve demographic data collection
 - Access to virtual and in-person education for management and front-line staff



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NYSPFP Survey of Hospital Data Collection Practices



Hospital Survey Overview

- In order to better understand existing practices for collecting REaL data, NYSPFP is asking that hospitals complete this survey
- The survey covers the following topics:
 - Processes and systems for collecting data,
 - Uses of existing data,
 - Education and training programs for staff and;
 - how NYSPFP can best support hospitals in improving their ability to collect this data.
- The survey also assesses hospitals' collection of sexual orientation and gender identity (SOGI) data and disability status



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Race, Ethnicity and Language (REaL) Data Report

NYSFPF Staff



NYSPFP REaL Data Report

The REaL Data Report:

- Provides information on race and ethnicity reporting at your hospital.
- Compares your reported data with other NYSPFP participating hospitals.
- Compares race and ethnicity data that your hospital has reported via claims with census data from within the geographical area where patients treated at your hospital live.
- Provides potential areas for improvement in data quality, and information on the communities your hospital draws from.

Data Sources:

- 2015 Statewide Planning and Research Cooperative System (SPARCS)
- 2011 - 2015 American Community Survey (census) Five Year Estimate



Section I: Potential Areas for SPARCS Data Improvement



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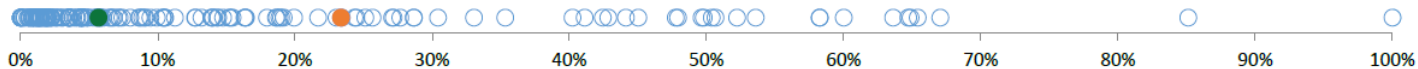
NYSFPF REaL Data Report

Example Hospital

Section I: Potential Areas for SPARCS Data Improvement

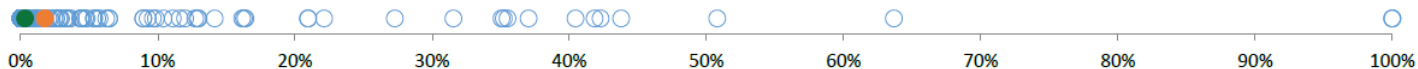
● Hospital - Percentage ○ Other NYSFPF Hospitals - Percentage ● NYSFPF - Median Percentage

% of SPARCS Data with "Other Race" Entered in Race Category



Hospital - Frequency	3,501
● Hospital - Percentage	23.3%
● NYSFPF - Median Percentage	5.7%

% of SPARCS Data with "Unknown" Entered in Ethnicity Category



Hospital - Frequency	264
● Hospital - Percentage	1.8%
● NYSFPF - Median Percentage	0.3%



Section II: Distribution of SPARCS Data for Your Hospital

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Distribution of Race in SPARCS Data

Race	Frequency	Percentage
White	7,300	48.7%
Other Race	3,501	23.3%
African American (Black)	2,348	15.7%
Other Asian	1,408	9.4%
Native American (American Indian/Eskimo/Aleut)	205	1.4%
Multi-Racial	100	0.7%
Native Hawaiian or Other Pacific Islander	8	0.1%
Asian Indian	0	0.0%
Chinese	0	0.0%
Filipino	0	0.0%
Japanese	0	0.0%
Korean	0	0.0%
Vietnamese	0	0.0%
Inconsistent Reporting	131	0.9%

Distribution of Ethnicity in SPARCS Data

Ethnicity	Frequency	Percentage
Not of Spanish/Hispanic Origin	10,200	68.0%
Other Spanish/Hispanic Origin	4,485	29.9%
Ethnicity Unknown	264	1.8%
Mexican, Mexican American, Chicano/a	0	0.0%
Puerto Rican	0	0.0%
Cuban Origin	0	0.0%
Multi-Ethnic	0	0.0%
Inconsistent Reporting	52	0.3%



Section III: Comparison of SPARCS and Census Data

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Comparison of Race in SPARCS and Census Data

Race	Hospital			NYSFPF
	SPARCS % Reported	Census % Estimated	Difference between SPARCS % and Census %	Avg. Difference Across NYSPFP Hospitals
White	48.7%	45.0%	3.7%	8.3%
Other Race	23.3%	17.3%	6.0%	8.9%
Black or African American	15.7%	19.2%	3.6%	3.0%
Asian	9.4%	17.6%	8.2%	2.7%
Native American (American Indian/Eskimo/Aleut)	1.4%	0.8%	0.6%	0.3%
Multi-Racial	0.7%	0.0%	0.7%	0.3%
Native Hawaiian / Pacific Islander	0.1%	0.1%	0.0%	0.1%
Inconsistent Reporting	0.9%	-	-	-

Comparison of Ethnicity in SPARCS and Census Data

Ethnicity	Hospital			NYSFPF
	SPARCS % Reported	Census % Estimated	Difference between SPARCS % and Census %	Avg. Difference Across NYSPFP Hospitals
Not of Spanish/Hispanic Origin	68.0%	66.3%	1.8%	8.4%
Spanish/Hispanic Origin	29.9%	33.8%	3.9%	7.3%
Ethnicity Unknown	1.8%	-	-	-
Multi-Ethnic	0.0%	-	-	-
Inconsistent Reporting	0.3%	-	-	-



How To Access Your REaL Data Report

- Log in to the NYSPFP Data Portal at:
 - <https://www.nyspfp.org/Members/myNYSPFP.aspx>
- Navigate to the “Data” page:
 - <https://www.nyspfp.org/Members/myData.aspx>
- The report and accompanying description are located in the “Building Culture and Leadership” section of the website:



Building Culture and Leadership

Data Collection

- [Submit Patient and Family Engagement Assessment](#)
- [Submit Leadership Assessment](#)

Reports

- [Race, Ethnicity and Language \(REaL\) Data Report](#)
 - [REaL Data Report Description](#)
 - [REaL Data Report](#)



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New York State Partnership for Patients (NYSPFP) Collecting Race, Ethnicity, and Language (REaL) Data

Aswita Tan-McGrory, MBA, MSPH
Deputy Director,
The Disparities Solutions Center
Massachusetts General Hospital



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Hospital Questions and Discussion

Aswita Tan-McGrory
NYSPFP Staff
Hospital Participants




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NYSPFP Health Care Disparities Website, Tools and Resources



NYSPFP Website: Tools and Resources



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A partnership of the Healthcare Association of New York State
and the Greater New York Hospital Association.

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ABOUT NYSPFP
INITIATIVES
CALENDAR
DATA
CONTACTS

Health Disparities

Building Culture and Leadership

INITIATIVE OVERVIEW
MEETING MATERIALS
TOOLS & RESOURCES

Check this page often for updated tools and resources from the NYSPFP Health Care Disparities Initiative.

Suggested Best Practices and Corresponding Tools & Resources

Health Care Disparities

- American Hospital Association for Equity Campaign to Eliminate Health Care Disparities
- Building an Organizational Response to Health Disparities: *Disparities Action Statement*

Primary Reference guide:

- Health Research and Educational Trust Disparities Toolkit for collecting REAL data from patients
- New York State Toolkit to Reduce Health Care Disparities: Improving Race and Ethnicity Data
- CMS Guide to Preventing Readmissions Among Racially and Ethnically Diverse Medicare Beneficiaries

Supplemental Reference Guides:

BUILDING AN ORGANIZATIONAL RESPONSE TO HEALTH DISPARITIES


DISPARITIES ACTION STATEMENT

Learn how to identify, prioritize, and take action on health disparities by championing the Disparities Action Statement in your organization. Participants receive personalized technical assistance focused on strengthening your quality improvement program through a series of consultations from subject matter experts. To learn more, contact: HealthEquityTA@cms.hhs.gov

Health disparities are differences in health outcomes closely linked with social, economic, and environmental disadvantage - are often driven by the social conditions in which individuals live, learn, work, and play. Characteristics including race, ethnicity, disability, sexual orientation or gender identity, socio-economic status, geographic location, and other factors historically linked to exclusion or discrimination are known to influence the health of individuals, families, and communities.

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graph TD
    S1[STEP 1  
Identify vulnerable populations & their disparities] --> S2[STEP 2  
Set SMART Aims]
    S2 --> S3[STEP 3  
Develop an Action Plan]
    S3 --> S4[STEP 4  
Monitor, Improve & Disseminate]
    S4 --> S1
    
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GNYHA REAL Data Learning Sessions

- GNYHA to host a series of REAL data learning sessions during 2017
 - Will build on previous GNYHA programs on REAL data
- Focus: using the HRET Disparities Toolkit to collect REAL data
- Session will include:
 - A walk through of the Toolkit
 - A hospital presentation on the use of the Toolkit
 - Information on the collection of SOGI and disability data



Next Steps

- Attend the Greater New York Hospital Association (GNYHA) REAL Data Learning Session
 - Date, time, and location will be announced soon
 - Complete and return the data collection practices assessment, with NYSPFP project manager support
 - Review the REaL Data Report with your NYSPFP project manager
 - Assistance with NYSPFP Survey of Hospital Data Collection Practices Survey review and completion
 - Watch for NYS Partnership for Patients Health Care Disparities initiative announcements and upcoming events in your inbox
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