



Linking Worker and Patient Safety through Safe Patient Handling

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Goals



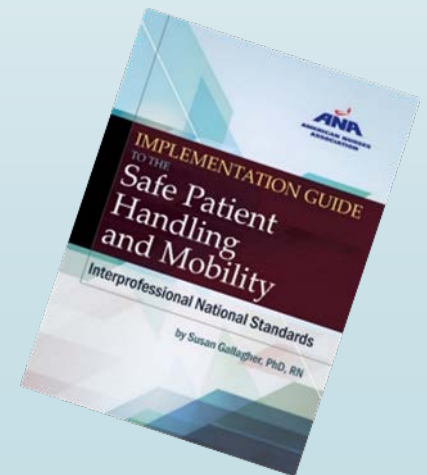
- ▶ Review NYS legislation
- ▶ Present ANA Standards
- ▶ Link SPHM to patient safety initiatives
- ▶ Challenges
- ▶ Opportunities



Why is the legislation
a good news
message?

National Standards

- Establish a Culture of Safety
- Implement and Sustain a SPHM Program
- Incorporate Ergonomic Design Principles to Provide a Safe Environment of Care
- Select, Install, and Maintain SPHM Technology



National Standards

- Establish a System for Education, Training, and Maintaining Competence
- Integrate Patient Centered Assessment, Care Planning, and Use of SPHM Technology
- Include SPHM in Reasonable Accommodation and Post Injury Return to Work
- Establish a Comprehensive Evaluation Program





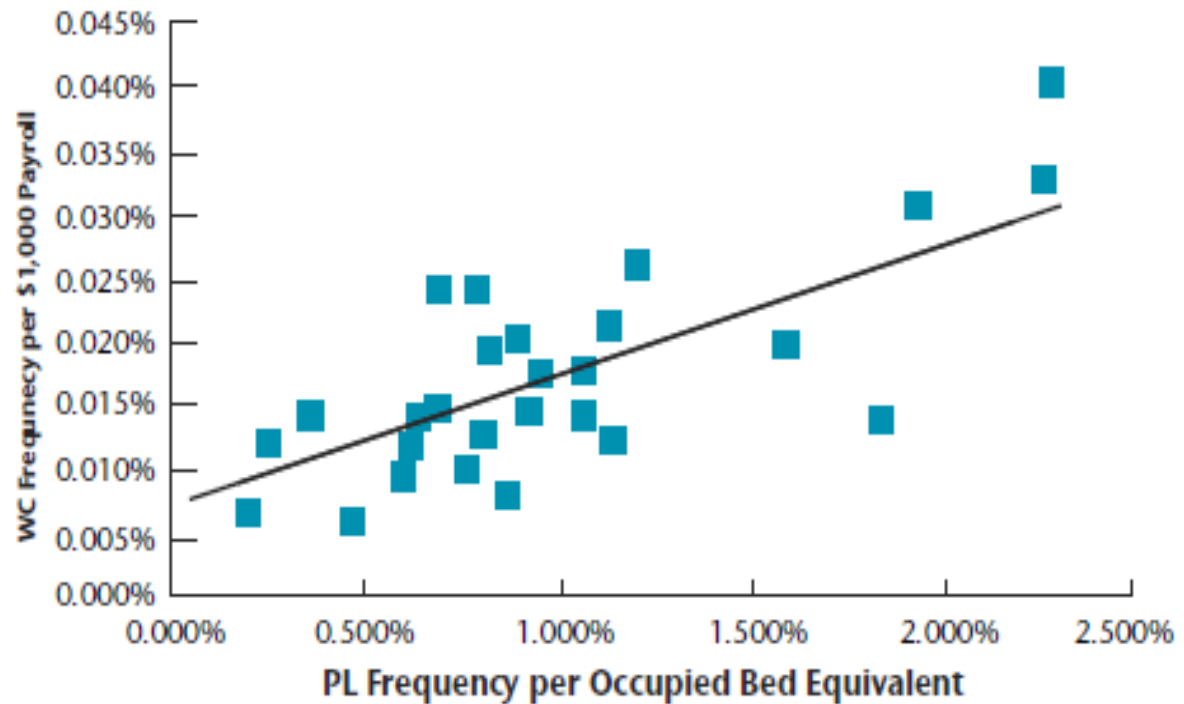
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Patient Safety and Employee Safety

Correlation between PL and WC Claim Statistics for all 34 Health Care Systems (2009-2014)





What has been done
to facilitate changes

Linking SPHM and quality indicators

- ▶ Fall-related injury
- ▶ Pressure Injury
- ▶ Infections
- ▶ Embolic conditions
- ▶ Patient satisfaction
- ▶ Worker satisfaction



Recent data

- Falls - Ascension Health
- Low tech, low cost, high compliance, high reliability
- VAMC – pressure injury data



**You don't forget to wash
your hands,
With water and
with soap!**



How Safe Is Your Hospital for Workers?

Learn More and Take Action

Your workers are your first asset. How well are you protecting them?

Did you know? A hospital is one of the most hazardous places to work in the United States. In 2011, OSHA received 1,000 complaints from workers at hospitals. The most common complaints were related to safety and health hazards, such as slips, trips and falls, and exposure to hazardous substances.

Key findings from OSHA's 2011 survey:

- 75% of hospitals had a safety and health program.
- 60% of hospitals had a safety and health committee.
- 45% of hospitals had a safety and health training program.
- 30% of hospitals had a safety and health audit program.
- 15% of hospitals had a safety and health incident investigation program.

OSHA
U.S. DEPARTMENT OF LABOR

Key drivers are economic



INNOVENCE PULSE

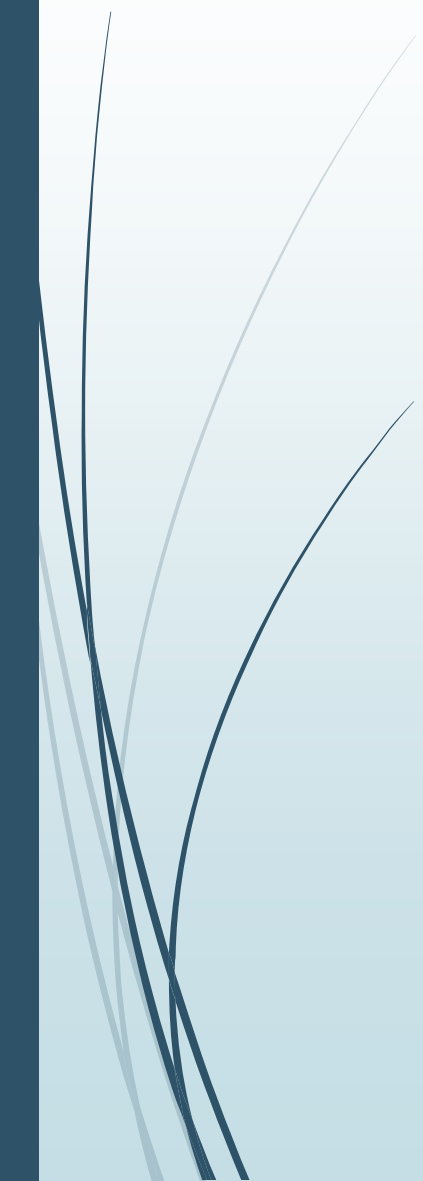
POWERED BY THE RISK AUTHORITY STANFORD

Innovence™ Pulse is software designed by The Risk Authority Stanford to give modern risk management innovators more accuracy and control over their business. It's a tool that collects and analyzes empirical data in real time, allowing users to monitor the results and ROI on their risk investments.

The only software that matches your schedule, your work life and your



What is your greatest challenge?

- A. Space
 - B. Cost
 - C. Culture
 - D. Team dynamics
 - E. Sustainability
- 



Challenges



- ▶ Space
- ▶ Cost
- ▶ Culture
- ▶ Team dynamics
- ▶ Sustainability



Space



- ▶ Universal concern
- ▶ Leave the facility
- ▶ Competing priorities
- ▶ Team evolution



Cost

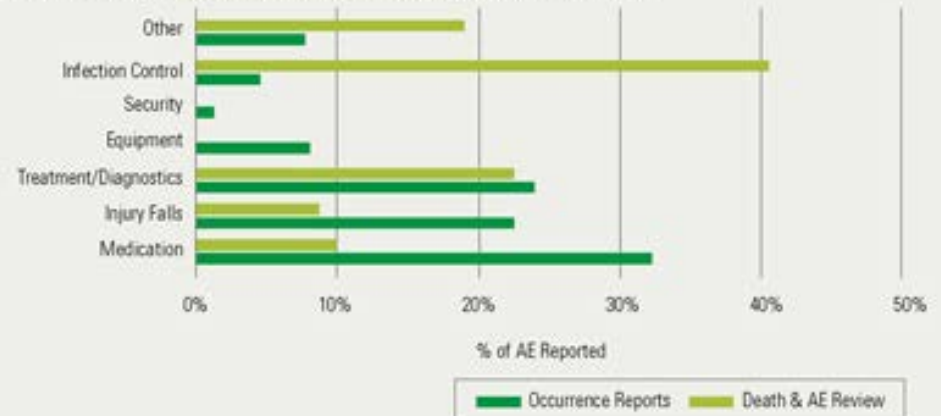


- ▶ Realistic threats to SPHM in patient care settings
- ▶ End-user concerns
- ▶ Management concerns
- ▶ Leadership concerns

Culture

Leadership is key!

Figure 2. Types of adverse events: March 2008–March 2009



AE = adverse event.



Team dynamics

- ▶ Turnover rate historically high
- ▶ Up to 100% for nursing assistants
- ▶ 50 – 70 % RN, LVN/LPN, NA

Donogue C. Nursing home staff turnover and retention: an analysis of national level data.

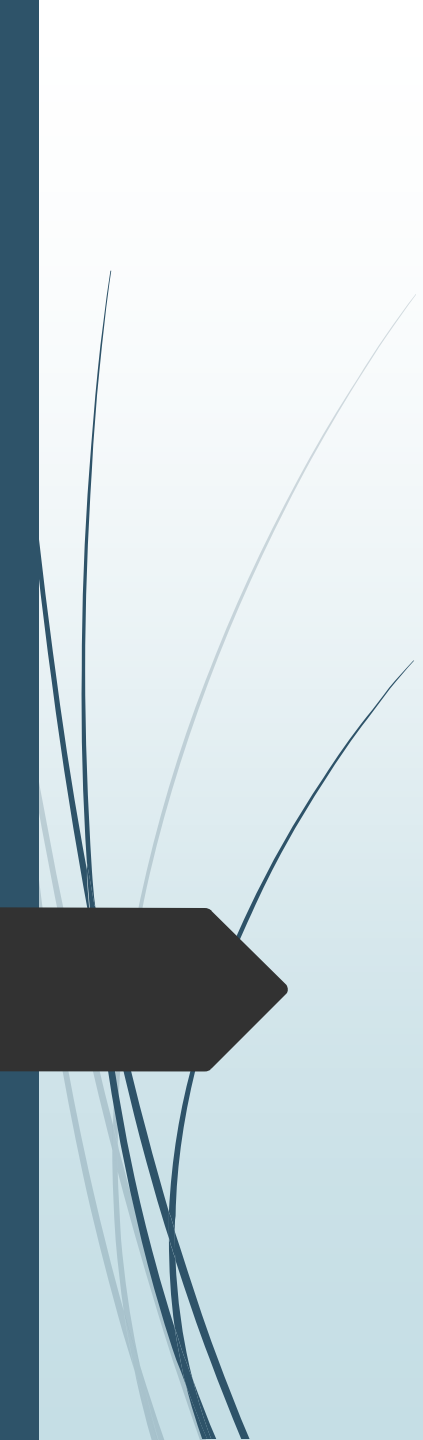
J Applied Gerontology. 2010;29(1):89-106.



Sustainability



- ▶ Continued energy and enthusiasm
- ▶ Monitor program results
- ▶ Universal issue



Your SPHM effort
must be linked to
you safety initiatives



Opportunities



- ▶ What are your key safety initiatives?
- ▶ What are your key cost initiatives?
- ▶ What specific opportunities interest you?