



New York State Partnership for Patients



Unit-Based Safety: Engaging Frontline Staff

March 21, 2018



*A partnership of the Healthcare Association of New York State
and the Greater New York Hospital Association*



Agenda



Topic	Speaker
I. Welcome and Introduction	NYSPFP Staff
II. Participating in Safety at all Levels of the Organization	Janet Stifter, PhD, RN, CPHQ Director, Center for Care Innovation and Transformation (CCIT) American Organization of Nurse Executives
III. Clinical Initiative: Reduce Central Line Associated Blood Stream Infections	Irene Sabin BS RN-BC, CCRN Professional Practice Nurse Manager United Health Services Hospitals
IV. Next Steps and Closing	NYSPFP Staff
V. Open Question and Answer Forum	All Participants



Unit-based safety: What's it all about?

Healthcare

- Culture of Safety Across the Board
- Integration of teamwork, communication and leadership
- Capacity for frontline quality improvement and patient safety at the point of care

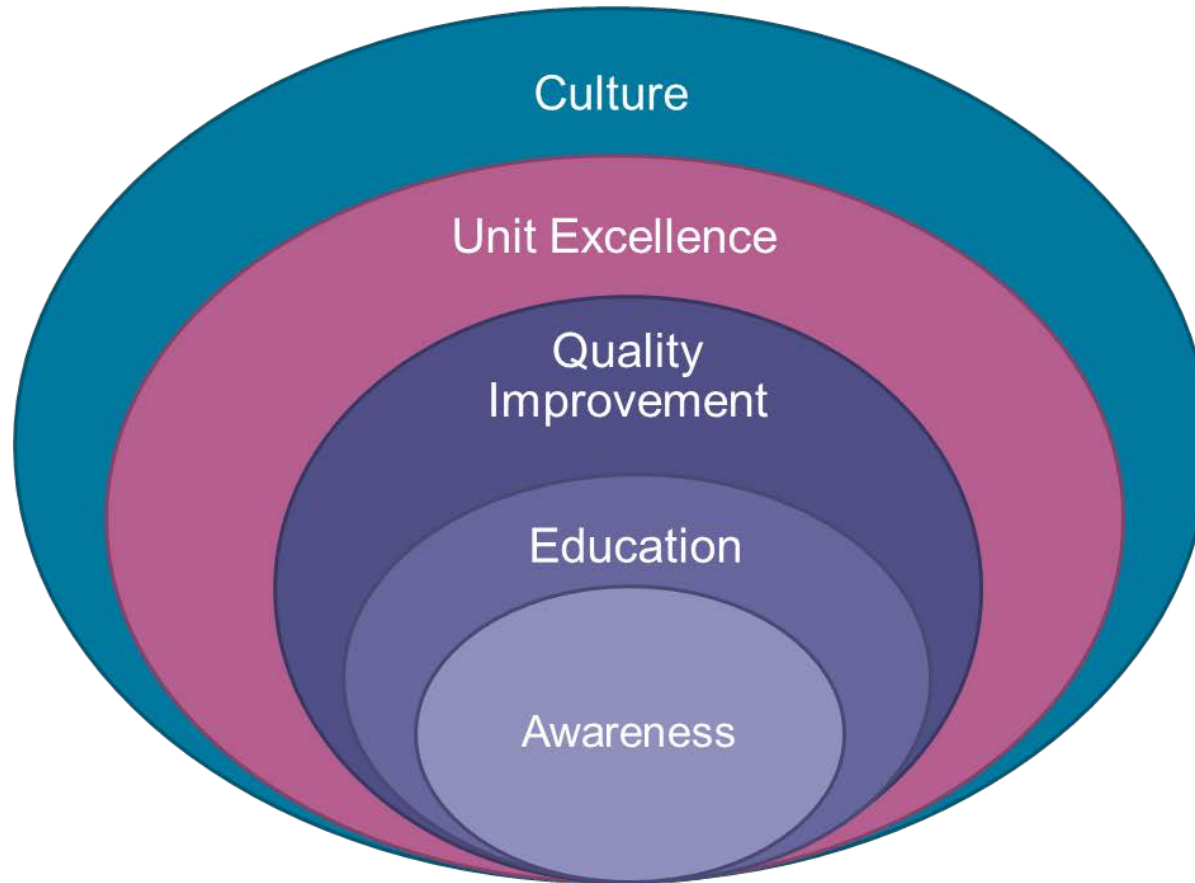
NYSPFP Base Model

- Culture of Safety Across the Board
- Quality Improvement Awareness to Unit Excellence spectrum
- Education on full range of strategies, tools, and techniques **across multiple areas, from novice to expert.**





Safety Across the Board — The Unit-Based Approach





Unit-Based Safety In-Person Conference

December 2017

Assignment:

- **Share your work from conference with your hospital team**
- **Based upon frontline feedback, identify improvement**
- **Establish representative team**
- **Determine approach**
- **Develop work plan**
- **Implement**





Integration of Multiple Principles/Processes

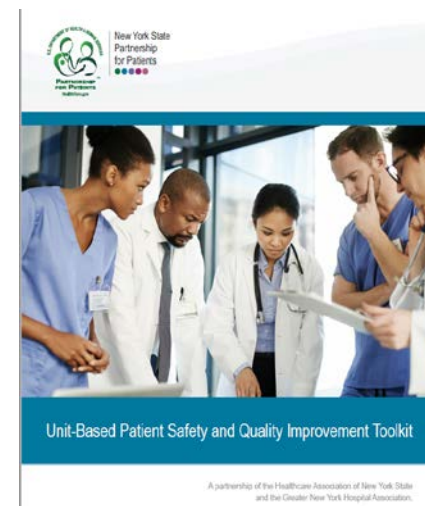
CONNECT THE DOTS





Unit-Based Safety Resources

- Unit-Based Patient Safety and Quality Improvement Toolkit
- IHI Open School
- IHI Finding and Creating Joy at Work
- Unit-Based Safety: Engaging Frontline Staff Webinar — June 2018





Open Q&A Forum

Thank you!

