



New York State  
Partnership  
for Patients



# Unit-Based Safety: Engaging Frontline Staff

July 23, 2018

*A partnership of the Healthcare Association of New York State  
and the Greater New York Hospital Association*



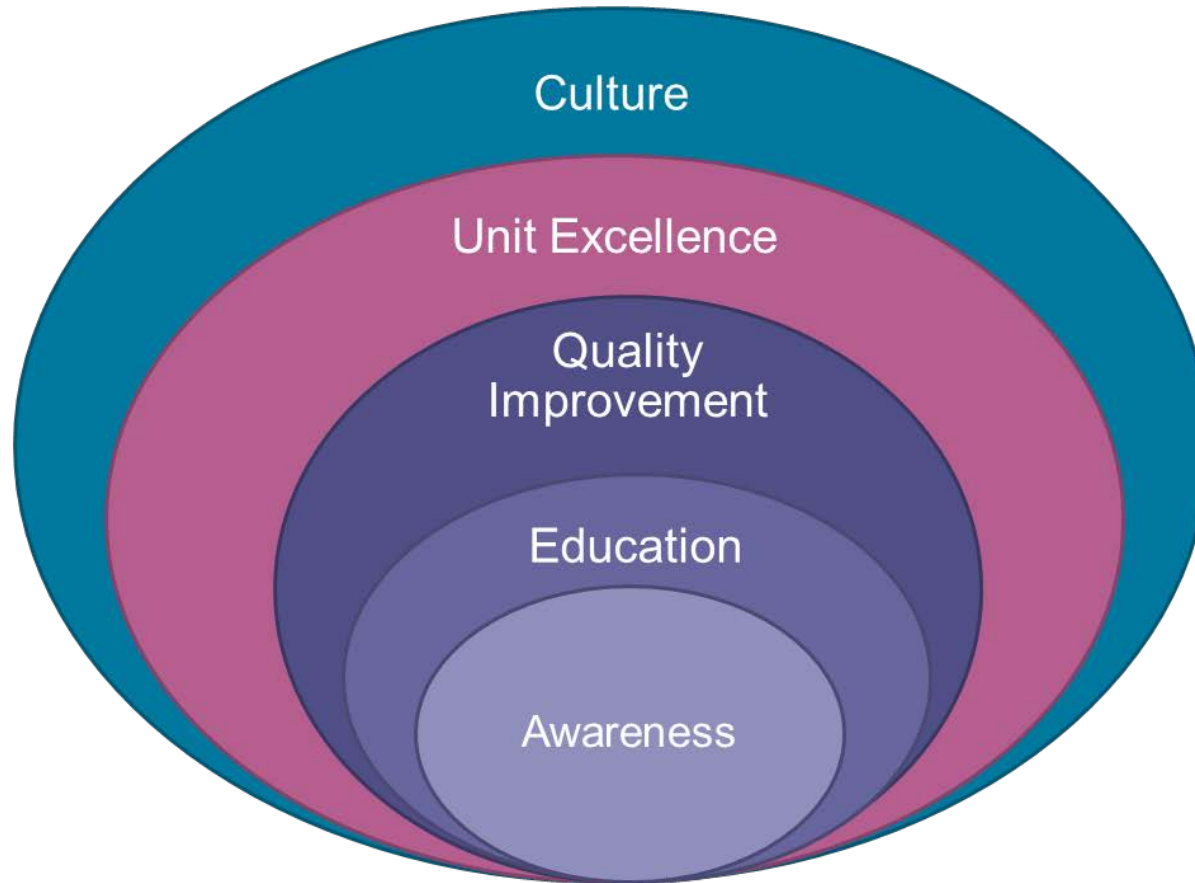
# Agenda

Topic	Speaker
I. Welcome and Introduction	NYSPFP Staff
II. Montefiore Health System, Inc. Quality Collaborative	Namita Azad, MPH, MS Rafael Ruiz, PhD, ScM
III. Question and Answer Forum	All Participants
V. Next Steps and Closing	NYSPFP Staff



# Safety Across the Board — The Unit-Based Approach

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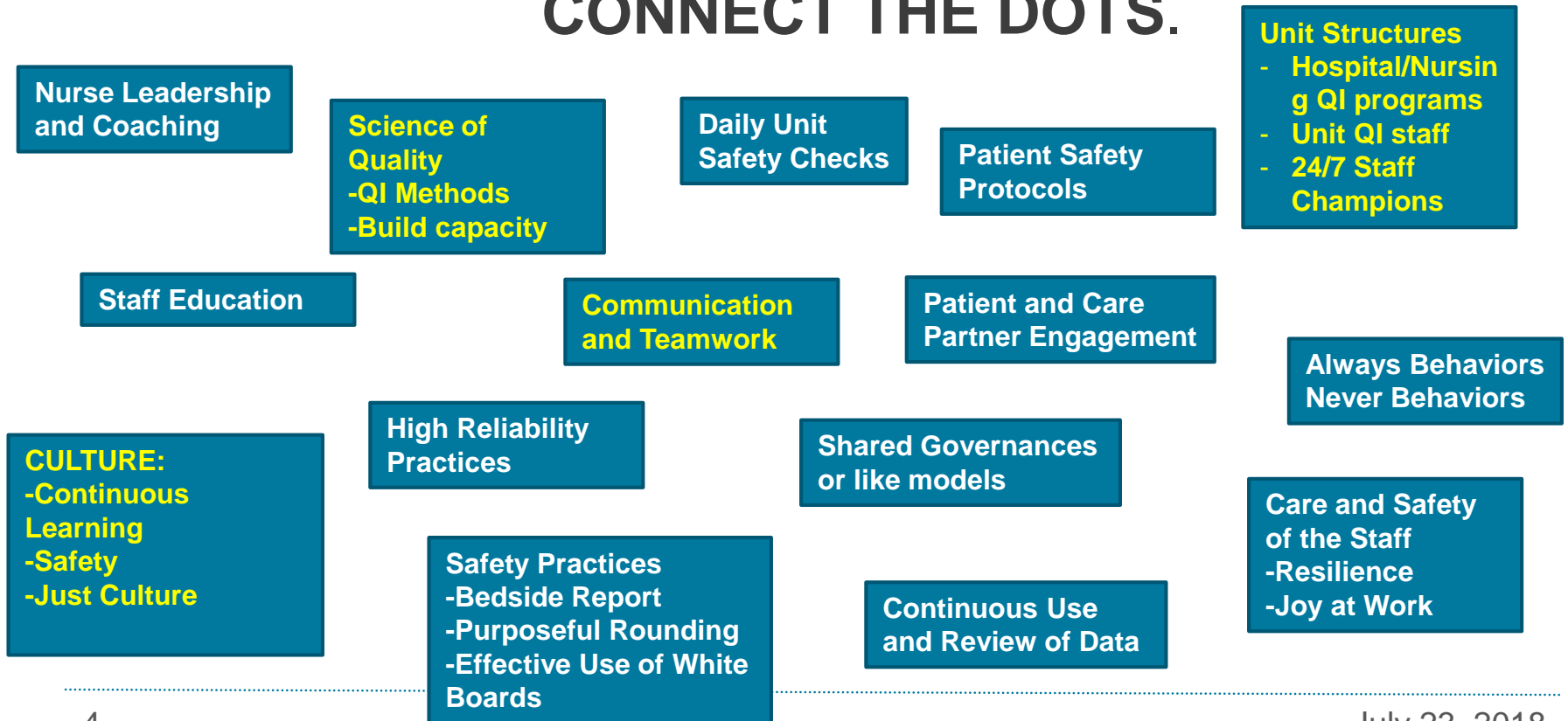




# Integration of Multiple Principles/Process

NYSPFP has and will continue to provide educational programming and support in all areas and work to

## CONNECT THE DOTS.





# Open Q&A Forum

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## Questions to Run On

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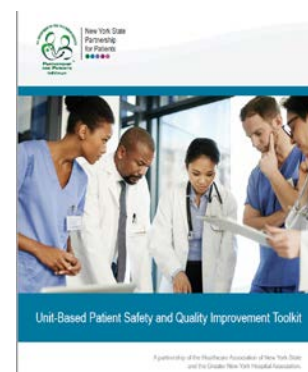
- How is your organization using quality methods to engage staff and assist in the discovery of contributing factors that impact patient safety?
- What elements of the method and resources discussed today will your organization apply in its work in the next 30-60 days?



# Unit-Based Safety Resources

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- NYSPFP Website Unit-Based Safety Previous Educational Sessions – [nyspfp.org](http://nyspfp.org)
- Unit-Based Patient Safety and Quality Improvement Toolkit
- IHI Open School
- IHI Finding and Creating Joy at Work [Completed]
- Unit-Based Safety: Engaging Frontline Staff — In person Conference October 2018 - TBD





# Next Steps

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- NYSPFP Upcoming Events

- NYSPFP Healthcare Disparities Webinar: A Roadmap to Reducing Disparities and Creating a Culture of Equity  
Tuesday, July 31, 2018  
3:00 p.m. - 4:00 p.m.
- NYSPFP Falls Webinar: Introduction to the Fall TIPS Collaborative  
Wednesday, August 1, 2018  
2:00 p.m. - 3:00 p.m.
- NYSPFP Culture of Safety Survey Webinar Rescheduled Hospital Reports Available  
Tuesday, August 7, 2018  
1:00 p.m. - 2:00 p.m.





## Reminder

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- Resources from today's webinar will be available on the NYSPFP website
- Contact your NYSPFP Project Manager for ongoing support