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# NYSPFP Health Care Disparities Webinar

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**A Framework for Addressing Social Determinants of  
Health (SDH) and Preventing Readmissions**

September 27th 2018  
2:00 p.m. - 3:00 p.m.



# Agenda

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Topic	Speaker
Welcome and Introductions	NYSPFP Staff
A Framework for Addressing Social Determinants of Health (SDH) and Preventing Readmissions	Aswita Tan-McGrory, MBA, MSPH Deputy Director, The Disparities Solutions Center Massachusetts General Hospital
Hospital Questions and Discussion	Hospital Participants Aswita Tan-McGrory Facilitated by NYSPFP Staff
Tools and Resources/Next Steps	NYSPFP Staff



# NYSPFP Health Care Disparities Initiative

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## Goal:

The goal of NYSPFP's focus on reducing health care disparities is to assist hospitals in identifying potential disparities in care delivery through standardized capture of data and information, to better address these disparities and reduce harm.

## Approach:

NYSPFP will provide hospitals with tools, education and training opportunities on best practices to improve the capture of standard Race, Ethnicity, and Language (REaL) data and use of this data to inform patient-centered care and targeted interventions to reduce disparities.

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## NYSPFP Health Care Disparities Approach

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- NYSPFP will support hospitals identify areas for improvement in the collection and use of REaL data utilizing two approaches:
  - Hospital survey to identify existing practices around collection and use of demographic data
  - NYSPFP Race, Ethnicity and Language (REaL) Data Report
- NYSPFP will provide technical assistance to hospitals to improve demographic data collection
  - Access to virtual and in-person education for management and front-line staff



# Polling Questions

1. Does your hospital have a standardized way to collect social determinants of health data?
2. Does your hospital stratify its readmissions data by race/ethnicity?



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## A Framework for Addressing Social Determinants of Health (SDH) and Preventing Readmissions

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**Aswita Tan-McGrory, MBA, MSPH**  
**Deputy Director,**  
**The Disparities Solutions Center**  
**Massachusetts General Hospital**



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# Hospital Questions and Discussion

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Aswita Tan-McGrory  
NYSPFP Staff  
Hospital Participants



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# NYSPFP Health Care Disparities Website, Tools and Resources

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# NYSPFP Website: Tools and Resources

## Health Care Disparities

### Building Culture and Leadership

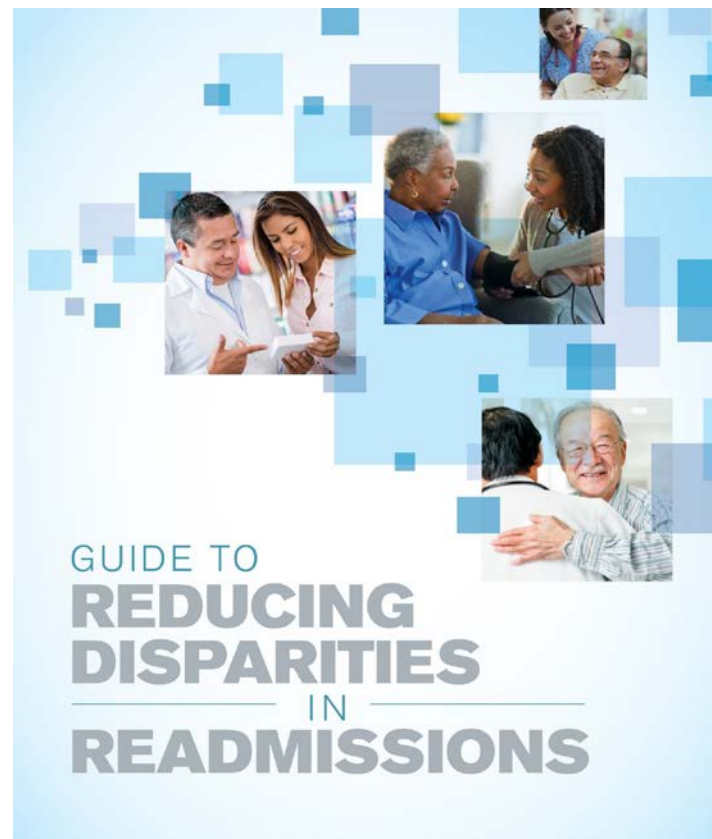


INITIATIVE OVERVIEW   MEETING MATERIALS   **TOOLS & RESOURCES**

Check this page often for updated tools and resources from the NYSPFP Health Care Disparities Initiative.

Suggested Best Practices and Corresponding Tools & Resources

**Health Care Disparities**



**For Additional Tools and Resources  
Visit: [www.nyspfp.org](http://www.nyspfp.org)**



# How To Access Your REaL Data Report

- Log in to the NYSPFP Data Portal at:
  - <https://www.nyspfp.org/Members/myNYSPFP.aspx>
- Navigate to the “Data” page:
  - <https://www.nyspfp.org/Members/myData.aspx>
- The report and accompanying description are located in the “Building Culture and Leadership” section of the Data Portal:

Building Culture and Leadership

Culture and Leadership

Data Collection

- Submit Patient and Family Engagement Assessment
- Submit Leadership Assessment

Reports

- Patient and Family Engagement
  - Patient and Family Engagement Assessment Report
- Leadership
  - Leadership Assessment Report
- Race, Ethnicity and Language (REaL) Data Report
  - 2018: [Description](#) | [Report](#)
  - 2017: [Description](#) | [Report](#)
  - 2016: [Description](#) | [Report](#)



# Next Steps

Contact your Project Manager for support with:

- Action Planning- identify, prioritize, and take action on health disparities by championing a Disparities Action Statement (DAS) within your organization
- Review and Interpretation of NYSPFP REaL Data Report
- **Coming Soon! New eLearning Module “Race, Ethnicity and Language (REaL) Data Collection: How and Why We Ask”**

**BUILDING AN ORGANIZATIONAL RESPONSE TO HEALTH DISPARITIES**

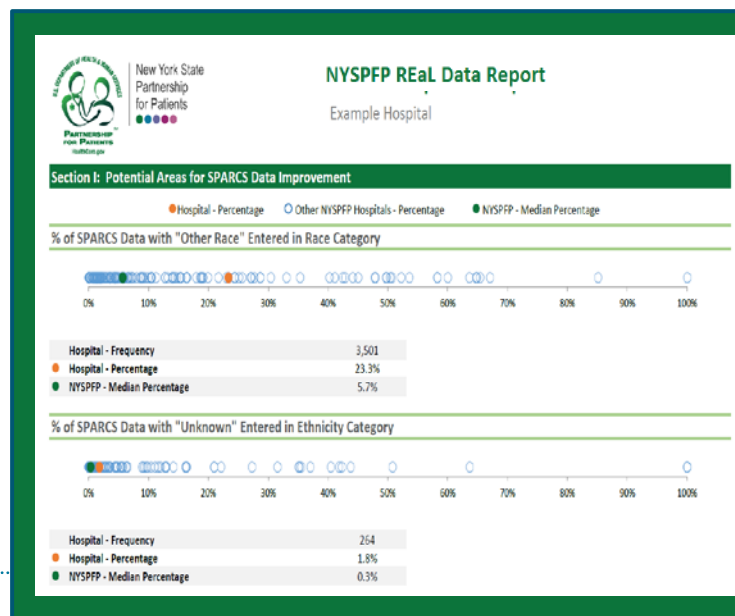
**DISPARITIES ACTION STATEMENT**

Learn how to identify, prioritize, and take action on health disparities by championing the Disparities Action Statement in your organization. Participants receive personalized technical assistance focused on strengthening your quality improvement program through a series of consultations from subject matter experts. To learn more, contact HealthEquityTA@oms.hhs.gov.

Health disparities are differences in health outcomes closely linked with social, economic, and environmental disadvantage - are often driven by the social conditions in which individuals live, learn, work, and play. Characteristics including race, ethnicity, disability, sexual orientation or gender identity, socio-economic status, geographic location, and other factors historically linked to exclusion or discrimination are known to influence the health of individuals, families, and communities.

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graph TD
    PLAN[PLAN  
analyze → focus] --> DO[DO  
pilot → measure]
    DO --> STUDY[STUDY  
evaluate → adapt]
    STUDY --> ACT[ACT  
implement → improve]
    ACT --> PLAN
            
```





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*A partnership of the Healthcare Association of New York State  
and the Greater New York Hospital Association.*

Thank you for joining us for today's  
New York State Partnership for Patients (NYSPFP)  
Program!