

Culture of Safety Survey Registration Guide



Hospital Quality Improvement Contractors CENTERS FOR MEDICARE & MEDICAID SERVICES iQUALITY IMPROVEMENT & INNOVATION GROUP This material was prepared by the Healthcare Association of New York State, Inc., a Hospital Quality Improvement Contractor under contract with the Centers for Medicare & Medicaid Services, an agency of the U.S. Department of Health and Human Services. Views expressed in this material do not necessarily reflect the official views or policy of CMS or HHS, and any reference to a specific product or entity herein does not constitute endorsement of that product or entity by CMS or HHS. 12SOW/EQIC/HQIC-0019-08/18/23



Use this document to guide you through the upcoming Culture of Safety Survey registration process. All hospitals, regardless of participation level, will be asked to register.

General survey registration

Contact information should be entered for the COS hospital lead/liaison during registration. This is the key point person for the COS Survey, and this person will have access to survey participation data and results.

Registration Form			
First Name :	Last Name :	Title :	
Email :	Phone Number :		

Please indicate your participation level in the EQIC COS Survey by selecting one of the following options:

	Please indicate participation level
	My hospital will participate in the survey.
	My hospital will not participate in the survey.
	We have participated in the AHRQ Culture of Safety Survey Version 2.0 in the last 12 months and will submit data to EQIC.
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My hospital will participate in the survey

If your hospital will be participating in the survey, please proceed with the rest of the registration.

My hospital will not participate in the survey

If your hospital will NOT be participating in the COS Survey with EQIC, your registration is complete once you select this option.

We have participated in the AHRQ Culture of Safety Survey Version 2.0 in the last 12 months and will submit data to EQIC

If your hospital chooses this option, the following message will appear and the contact listed will receive instructions via email to complete the submission of your previous AHRQ Version 2.0 survey data to EQIC.

Please review the registrant's name and email address below to ensure it reflects the correct contact information for the point person for the EQIC Culture of Safety Survey at your



hospital. This contact will receive email instructions on how to submit data from a previous survey if the hospital has completed a Culture of Safety Survey in the past 12 months.

If your hospital will be participating in the COS Survey with EQIC, please select from one of the following options to indicate your survey preference:

 Please indicate which survey option your hospital chooses :

 Core Hospital Survey 2.0

 Health Information Technology Patient Safety Supplemental Items

 Value and Efficiency Supplemental Items

 Workplace Safety Supplemental Items

Enter the number of eligible staff expected to complete the survey specifications. This is the overall denominator for the hospital or the total number of employees that are eligible to complete the survey.

In order to calculate your organization's response rate, please submit to total number of eligible employees you will be asking to complete the survey (denominator) :

Unit-level registration

Hospitals have the option to submit a hospital-specific list and receive department/unit-specific data and reports.



If 'yes' is chosen, the following message will appear and your COS liaison will receive an email with instructions to submit your hospital-specific list of units/departments.

Please review the registrant's name and email address below to ensure it reflects the correct contact information for the point person for the EQIC Culture of Safety Survey at your hospital. This contact will receive email instructions on how to submit a hospital-specific list of the unit- or department-specific denominators before the administration of the survey.



In the registration confirmation email, there will be a link to the EQIC data portal homepage. Once you log into the portal, navigate to the units tab to complete the 'Custom Units' submission page.

EASTERN US QUALITY INPROVEMENT COLLABORATIVE			A	HANYS [®] Iways There for Healthcare
Portal Home Special Reports				Units • Log out
Welcome to the secure portion	of the EQIC website			
The secure EQIC data portal offers EQIC hospitals the a	bility to:			
• upload data via the Data Entry tab for measures	where EQIC is not receiving a direct d	ata feed;	\$	
review your hospital's performance, including co	mparative data and a variety of statist	tical analysis tools, on EQIC measures via	the Performance Analytics tab; and	i
review intermittent reports via the Special Report	ts tab.			
or your EQIC project manager.	s the sectire EQIC data portal, of your	have questions about the contents in the	porta, please contact your hospite	and Equil ready indisoff
Portal Home Data Entry Performance A	nalytics		Units 🕶 Adm	in ▼ Log out
Portal Home Data Entry Performance A Custom Units Hospital : Please Select Name	nalytics *		Units ▼ Adm	in 🔻 Log out
Portal Home Data Entry Performance A Custom Units Hospital : Please Select Name Unit Name Denominator	nalytics • Unit Contact Name	Unit Contact Email	Units - Adm Response Rate	in 👻 Log out
Portal Home Data Entry Performance A Custom Units Hospital : Please Select Name Denominator Add Unit	nalytics • Unit Contact Name	Unit Contact Email	Units - Adm Response Rate	in 👻 Log out
Portal Home Data Entry Performance A Custom Units Hospital : Please Select Name Denominator Add Unit Unit Name	nalytics Unit Contact Name	Unit Contact Email	Units - Adm	in - Log out
Portal Home Data Entry Performance A Custom Units Hospital : Please Select Name Denominator Add Unit Unit Name Unit Name	nalytics Unit Contact Name	Unit Contact Email	Units - Adm	in V Log out

Unit/department list submission instructions:

- 1. Select your hospital name from the drop-down list.
- 2. Click 'Add Unit' and enter each unit/department name and denominator.
- 3. To grant a unit/department leader or manager access to their real-time survey response rates during the survey and post-survey data, enter their contact name and email address.
- 4. Click 'Save' before proceeding to the next entry.



If your hospital provided units for last year's survey, you can update the existing unit list by selecting the "edit" button on the user list. You can then change the unit name, contact name, contact email or denominator as necessary.

Units Hospital Name	: Test Hospital 👻	Survey Year : v		
Unit Nam	e Denominator	Unit Contact Name	Unit Contact Email	Actions
3 North	18	Tom Jones	tjones@testhospital.org	×
3 South	27	Bill Smith	bsmith@testhospital.org	× 🗹
ICU	21	Barb Johnson	bjohnson@testhospital.org	× 🗹

Test Hospital		
Update unit and	contact name and ema	il address below.
Unit	3 North	
Contact Name	Tom	Jones
Contact Email	tjones@testhospital.org	
Denominator 0	18	
		Cancel Save

Questions

Please contact your EQIC project manager for further assistance.