



## **ROADE Work Syllabus**

To register for the webinars, visit the EQIC Events page.

For questions related to this content or to join the opioids listserv, please contact Aashna Taneja (ataneja@hanys.org) or Lindsay Milchteim (lmilchte@hanys.org).

EQIC is pleased to offer ROADE Work, a comprehensive and strategic approach in our opioid adverse drug event initiative.

Our CMS goals are to reduce ADEs related to opioids by 7% and opioid overprescribing by 12% over the course of the four-year EQIC program. These are tough goals, but critically important to addressing the opioid epidemic.

The opioid programming will be concentrated into a "sprint," which means that we will be using rapid-cycle change principles in order to see a large impact in a short amount of time. Our course content will kick off with a webinar on July 27 at 1 p.m. and will provide an overview of the EQIC ROADE Work curriculum.

During the course of the sprint, we will hear from various subject matter experts in opioid prescribing, pain management, screening and monitoring, transitions of care, provider stigma, patient and family engagement and more.

CALENDAR DETAILS	OPIOID PRESCRIBING AND ADE OBJECTIVES	HOSPITAL FOLLOW-UP ASSIGNMENTS AND TOOLS
	EQIC opi	oid roadmap
Webinar 1 Tuesday, July 27 1 - 2 p.m.	<ul> <li>By the end of this session, participants will be able to:</li> <li>describe the importance of the opioid crisis and understand the nationwide statistics;</li> <li>evaluate their hospital's current state and develop an action plan;</li> <li>discuss the EQIC approach to reducing opioid prescribing and ADEs; and</li> <li>develop a plan for change.</li> </ul>	<ul> <li>Following this webinar, participants will:</li> <li>finalize creation of an ADE team with a separate opioid workgroup as needed;</li> <li>review current practices for opioid prescribing;</li> <li>complete the EQIC Gap Analysis for Opioids (optional);</li> <li>identify which processes need to be designed/improved for opioid prescribing and ADEs;</li> <li>draft an internal hospital action plan; and</li> <li>identify a champion for oversight.</li> </ul>



Hospital Quality Improvement Contractors CENTERS FOR MEDICARE & MEDICAID SERVICES iQUALITY IMPROVEMENT & INNOVATION GROUP This material was prepared by the Healthcare Association of New York State, Inc., a Hospital Quality Improvement Contractor under contract with the Centers for Medicare & Medicaid Services, an agency of the U.S. Department of Health and Human Services. Views expressed in this document do not necessarily reflect the official views or policy of CMS or HHS, and any reference to a specific product or entity herein does not constitute endorsement of that product or entity by CMS or HHS. 12SOW/EQIC/HQIC-0022-07/12/21



CALENDAR DETAILS	OPIOID PRESCRIBING AND ADE OBJECTIVES	HOSPITAL FOLLOW-UP ASSIGNMENTS AND TOOLS	
August	During this time, participants should c	continue previous work, including webinar one homework:	
NO	<ul> <li>finalize creation of an ADE team with a separate opioid workgroup as needed;</li> </ul>		
WEBINAR	review current practices for opioid prescribing;		
	<ul> <li>complete the EQIC Gap Analysis for Opioids (optional);</li> </ul>		
	<ul> <li>identify which processes need to be designed/improved for opioid prescribing and ADEs;</li> </ul>		
	draft an internal hospital action plan; and		
	<ul> <li>identify a champion for oversight.</li> </ul>		
		idelines and best practices ert: Matthew Jared, MD	
Webinar 2	By the end of this session,	Following this webinar, participants will:	
Tuesday,	participants will be able to:	• ensure tools for prescribing opioids are distributed, trained	
Sept. 28	<ul> <li>describe best practices and guide-</li> </ul>	on and understood;	
1 - 2 p.m.	lines for prescribing opioids; • discuss strategies for dosing, taper-	<ul> <li>incorporate therapies into protocol and begin Plan-Do- Study-Act cycles;</li> </ul>	
	ing, dual ordering and avoiding co-prescribing;	<ul> <li>advertise best practices in hospital;</li> </ul>	
	<ul> <li>apply exceptions to opioid "rules" for cancer, palliative and hospice</li> </ul>	<ul> <li>ensure care teams are prepared with tools and strategies to intervene as appropriate; and</li> </ul>	
	patients;	• incorporate pharmacists into workflows as appropriate.	
	<ul> <li>develop care team support</li> </ul>	Tools:	
	workflows to reduce opioid- related errors:	Pain Assessment and Management Initiative	
		<u>CDC Clinical Implementation Tools for Providers</u>	
	<ul> <li>define the pharmacist's roles in the care team and in opioid manage- ment; and</li> </ul>	<u>CDC Opioid Prescribing Mobile App</u>	
		<u>CDC Posters for Patients and Providers</u>	
	<ul> <li>provide information related to best practices for communi- cations with providers and "just-in-</li> </ul>	<u>CDC Pocket Guide for Tapering Opioids</u>	
		<u>CDC Pharmacists: On the Front Lines</u>	
	time" interventions.	<u>CDC Opioid Calculator</u>	
(		management and opioid alternatives ert: Matthew Jared, MD	
Webinar 3	By the end of this session,	Following this webinar, participants will:	
Tuesday,	participants will be able to:	• review currently observed ADEs and implement PDSA cycles;	
Oct. 26 1 - 2 p.m.	describe best practices for prevent- ing opioid ADEs;	• implement inpatient screening tools to ensure patients are being identified as at risk;	
	<ul> <li>use screening tools that identify patients at risk for opioid ADEs;</li> </ul>	<ul> <li>complete PDSA cycles as appropriate if necessary;</li> </ul>	
	<ul> <li>develop a plan for ensuring patient</li> </ul>	• ensure patient monitoring protocols are in place; and	
	monitoring protocols and tools are in place (i.e., Pasero, Ramsay);	• educate care team on opioid alternatives and discussions with patients and caregivers.	
	<ul> <li>apply strategies for managing opioid-related complications and side effects;</li> </ul>	Patient risk screening tools:	
		Screen and Opioid Assessment for Patients with Pain	
	side effects;	Sedation scales:	
	• explain the considerations for pre-	Pasero Scale	
	<ul> <li>explain the considerations for pre- scribing for pain management; and</li> </ul>	• <u>Pasero Scale</u>	
	<ul> <li>explain the considerations for pre- scribing for pain management; and</li> <li>compare and contrast the</li> </ul>	Pasero Scale     Ramsay Scale	
	<ul> <li>explain the considerations for pre- scribing for pain management; and</li> </ul>	<u>Pasero Scale</u>	



CALENDAR DETAILS	OPIOID PRESCRIBING AND ADE OBJECTIVES	HOSPITAL FOLLOW-UP ASSIGNMENTS AND TOOLS
		department, operating room, transitions of care H, MS and Joshua J. Lynch DO, EMT-P, FAAEM, FACEP
Webinar 4 Tuesday, Nov. 30 1 - 2 p.m.	<ul> <li>By the end of this session, participants will be able to:</li> <li>discuss the workflows for opioid prescribing in the ED;</li> <li>define strategies for pre-opera- tive screening and post-operative prescribing;</li> <li>identify considerations for outpa- tient discharge planning; and</li> <li>illustrate transitions of care best practices.</li> </ul>	<ul> <li>Following this webinar, participants will:</li> <li>implement appropriate workflows and screening tools in the ED;</li> <li>ensure protocols for pre-surgery patient screening are in place; and</li> <li>review post-operative care prescribing and implement PDSA cycles.</li> <li>Tools:</li> <li>Safe and Effective Pain Control After Surgery</li> <li>Acute Care Opioid Treatment and Prescribing Recommendations</li> <li>Opioid Prescribing and Treatment Guidelines</li> </ul>
December NO WEBINAR	<ul> <li>During this time, participants should continue previous work, including:</li> <li>conducting PDSA cycles;</li> <li>completing quality review with a focus on measures and data; and</li> <li>following up with your EQIC project manager for implementation assistance, if needed.</li> </ul> The impact of stigma on opioid treatment	
Webinar 5	The impact of stign	
Webinar 5 Tuesday, Jan. 25, 2022 1 - 2 p.m.	The impact of stigm Subject matter ex	<ul> <li>Following this webinar, participants will:</li> <li>consider referral workflows and partnerships with opioid organizations;</li> <li>incorporate patient and family caregiver decision-making tools; and</li> <li>train providers on stigma impact.</li> </ul>
Tuesday, Jan. 25, 2022	The impact of stigm         Subject matter ex         By the end of this session,         participants will be able to:         • identify and discuss best practices         for discharge transitions, including         medication-assisted treatment,         community-based organizations         and behavioral health treatment;         • identify and discuss best practices         for patient and family engagement         related to opioids and patient-cen-         tered care including care plans and         treatment goal setting; and         • recognize provider stigma towards         opioids and understand approaches	<ul> <li>Following this webinar, participants will:</li> <li>consider referral workflows and partnerships with opioid organizations;</li> <li>incorporate patient and family caregiver decision-making tools; and</li> </ul>
Tuesday, Jan. 25, 2022	The impact of stignt Subject matter explored and the session, participants will be able to:         • identify and discuss best practices for discharge transitions, including medication-assisted treatment, community-based organizations and behavioral health treatment;         • identify and discuss best practices for patient and family engagement related to opioids and patient-centered care including care plans and treatment goal setting; and         • recognize provider stigma towards opioids and understand approaches to address it.	<ul> <li>Following this webinar, participants will:</li> <li>consider referral workflows and partnerships with opioid organizations;</li> <li>incorporate patient and family caregiver decision-making tools; and</li> <li>train providers on stigma impact.</li> <li>Tools:</li> <li>SAMSHA Medication-Assisted Treatment</li> <li>CDC Opioids Information for Patients</li> </ul>
Tuesday, Jan. 25, 2022	The impact of stignt Subject matter explored and the session, participants will be able to:         • identify and discuss best practices for discharge transitions, including medication-assisted treatment, community-based organizations and behavioral health treatment;         • identify and discuss best practices for patient and family engagement related to opioids and patient-centered care including care plans and treatment goal setting; and         • recognize provider stigma towards opioids and understand approaches to address it.	<ul> <li>An on opioid treatment pert: Richard Bottner</li> <li>Following this webinar, participants will: <ul> <li>consider referral workflows and partnerships with opioid organizations;</li> <li>incorporate patient and family caregiver decision-making tools; and</li> <li>train providers on stigma impact.</li> </ul> </li> <li>Tools: <ul> <li>SAMSHA Medication-Assisted Treatment</li> <li>CDC Opioids Information for Patients</li> <li>American Hospital Association Opioids and Stigma</li> </ul> </li> </ul>
Tuesday, Jan. 25, 2022 1 - 2 p.m.	<section-header>         The impact of stignt Subject matter exits         By the end of this session, participants will be able to:         • identify and discuss best practices for discharge transitions, including medication-assisted treatment, community-based organizations and behavioral health treatment;         • identify and discuss best practices for patient and family engagement related to opioids and patient-cen- tered care including care plans and treatment goal setting; and         • recognize provider stigma towards opioids and understand approaches to address it.</section-header>	<ul> <li>An on opioid treatment pert: Richard Bottner</li> <li>Following this webinar, participants will: <ul> <li>consider referral workflows and partnerships with opioid organizations;</li> <li>incorporate patient and family caregiver decision-making tools; and</li> <li>train providers on stigma impact.</li> </ul> </li> <li>Tools: <ul> <li>SAMSHA Medication-Assisted Treatment</li> <li>CDC Opioids Information for Patients</li> <li>American Hospital Association Opioids and Stigma</li> </ul> </li> </ul>