NEWS

April 11, 2024

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Workgroup updates

Thank you for your continued participation in EQIC's affinity workgroup meetings.
Upcoming meeting dates are listed below. All meetings are 1 to 2 p.m.

Focus area	Next meeting
Health equity	Tuesday, April 16
Readmissions	Tuesday, April 23
Patient and family engagement	Thursday, April 25
Pressure injuries	Wednesday, May 1
Falls	Thursday, May 16
Sepsis	Tuesday, June 4
Adverse drug events/opioid prescribing	Wednesday, June 12
Infections	Tuesday, July 9

EQIC events

EQIC's QI webinar series

EQIC encourages hospital team members at all levels to participate in the next two sessions in our 2024 quality improvement webinar series, *Maintaining and sustaining a highly reliable quality improvement strategy.* Registration provides access to all sessions.

This series is designed to orient and refresh quality teams on the fundamentals of a strong quality improvement strategy and strengthen the skills and confidence of hospital staff to sustain ongoing patient safety work. Materials from the March 26 kickoff session are available online.

Wednesday, May 29
Session 2: Closing the gap: Structures, processes and outcomes
1 - 2 p.m.

Wednesday, June 26
Session 3: Data in action: Ready, set, go!
1 - 2 p.m.

Education

TODAY!
Thursday, April 11
Pressure injury prevention: Zero harm
1 - 2 p.m.

EQIC will be featured on this afternoon's CMS Community of Practice Call along with a team from one of our participating Critical Access Hospitals. Community Memorial Hospital will describe methods used to implement a pressure injury prevention program based on best practice research and innovative advances in prevention techniques. The presentation highlights the multidisciplinary approach necessary to promote PIP, including early risk identification and comprehensive data collection methods that guide prevention and treatment decisions.

HQIC reliability and resilience learning action series

Convergence Health will host the *HQIC Reliability and Resilience Learning Action Series* to educate and activate hospital leaders on the concepts and practices of resilience and high reliability in healthcare.

Featuring live and recorded presentations from hospital quality improvement contractors like EQIC, these sessions are for those interested in deepening their foundational knowledge about the concepts, theories and activities related to resiliency and high-reliability organizations.

Session 2: Tuesday, April 16
Practical application of resilience and reliability activities at scale
1 - 2 p.m.

Session 3: Friday, June 21
Stories from the field: Hospital case studies of reliability and resilience in action at the local level
1 - 2 p.m.

A Huddle a Day Keeps the Microbes Away

Guthrie Corning Hospital
Submitted by Cynthia Whitaker, vice president, operations and chief nursing officer

Background
Corning Hospital experienced a marked increase in catheter-associated urinary tract, central line-associated bloodstream and *Clostridioides difficile* infections in fiscal year 2022. The hospital was not meeting the benchmarking goal of a CAUTI rate of less than one, a CLABSI rate of zero or a CDI rate of less than three.

In February 2022, the chief nursing officer examined the current hospital-acquired infection management structure and collaborated with the infection preventionist and quality improvement specialist to make necessary changes for improvement. The CNO hypothesized that implementing a more purposeful team huddle with a whole hospital team approach focused on communication and increased awareness would reduce HAIs.
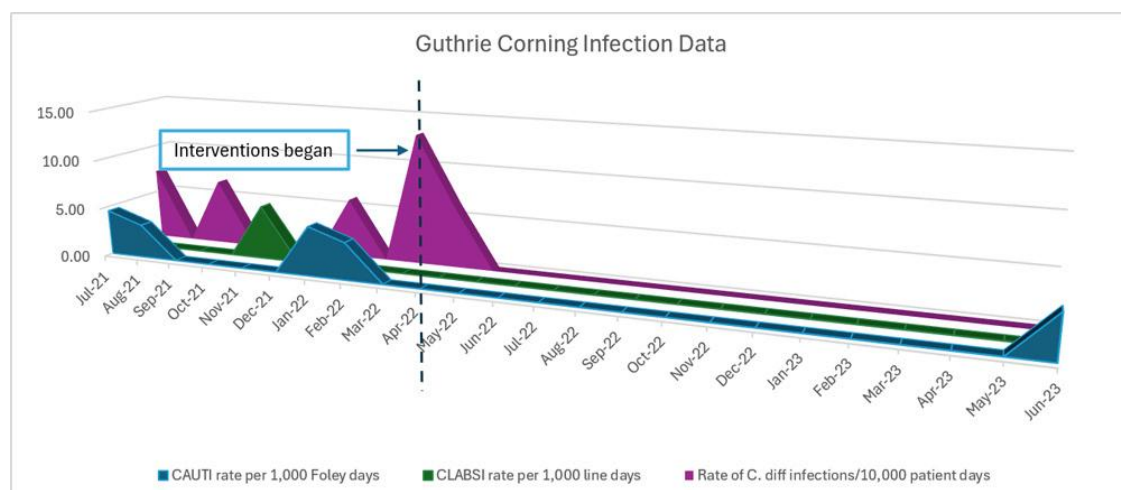
Approach and collaboration
In March 2022, the CNO collaborated with the quality team to implement a daily device huddle, a best practice to review indwelling catheters, central venous catheters and uncollected CDI orders. The huddle enabled staff to assess indications for the device/order, review appropriate care, discuss plans for alternative devices and review the CDI algorithm.

Nurse managers come to the huddle prepared to discuss patients with devices/open orders and report any barriers to device removal and order cancellation. The hospital president, chief medical officer and CNO support the team to mitigate these barriers.

Results and impact
Daily device huddles have reduced CAUTI and CDI rates to less than one and maintained a CLABSI rate of zero. This success has been sustained for FYs 2023 and 2024 to date. The team approach to HAI reduction has increased engagement and positively impacted the culture of safety. The project outcomes reduce harm and keep patients safe.

Executive leader involvement has been effective and necessary to improve the culture of safety within the organization, and Guthrie Corning Hospital continues to use a collaborative team approach to sustain HAI reduction.

Guthrie Corning Infection Data

■ CAUTI rate per 1,000 Foley days   ■ CLABSI rate per 1,000 line days   ■ Rate of C. diff infections/10,000 patient days

Want to see your hospital's successes here?

EQIC success story submissions still are being accepted!

We love to show off all your fantastic patient safety work, and there's still time to submit your success stories on quality improvement initiatives! Success stories are QI, patient safety and/or care transition initiatives in which results can be measured through quantitative data.

The stories will be shared among your peers in the collaborative in *EQIC News* as shown above and with CMS. Interested hospitals can complete this submission form, email it to eqic@hanys.org and copy your project manager by **Monday, April 15, at 5 p.m.** Please be sure to secure the necessary organizational approvals before submitting.

We look forward to sharing more of your work!

Questions?

Please contact Cathleen Wright or your EQIC project manager with any questions.