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Announcements

Updated data documents available online

EQIC has updated its [Measurement Grid](#) and [Data Methodology Guide](#) to reflect the most current process and outcome measures being collected for analysis in our clinical focus areas. The grid provides an overview of measurement specifications, while the guide further details codes and calculations, CMS contract goals and CMS-determined benchmarks. Notably, hyperlinks are included for the most up-to-date PSI measure specifications. Please be sure to take advantage of these resources to ensure understanding of the measurements EQIC collects and to help you determine the areas in which you will be able to find data and comparisons for your hospitals.

Inaugural workgroup meetings continue this week

EQIC wrapped up its first month of meetings with the readmissions workgroup and patient and family engagement workgroup gatherings this week. Check the [event calendar](#) for the applicable dates and times and be sure to register for the series if you have not done so yet. Contact your project manager to verify if you are on the correct workgroup mailing lists for updates, reminders and meeting notes.

Patient Experience Week is April 23-29

[Patient Experience Week](#) is an annual event to celebrate healthcare staff impacting patient experience every day. Inspired by members of the Beryl Institute community, PX Week provides a focused time for organizations to celebrate accomplishments, re-energize efforts and honor the people who impact patient experience every day. By supporting PX Week, you are showing your employees that you appreciate their hard work and encourage their continued efforts on behalf of patients. This week is a great way to enhance patient and staff relations, increase hospital morale and improve communication.

Tools and resources

Health literacy online: A guide for simplifying the user experience

EQIC's health equity program is dedicated to sharing educational offerings and resources with hospitals to promote health literacy and make cultural competence an institutional priority. In support of improving patient care, the CDC has developed a [new course](#) for healthcare professionals on the importance of health literacy and their role in providing health information and services to promote health literacy. Participants can earn continuing education credits upon completing the course. For additional health literacy tools and resources, visit the [EQIC website](#).

Education

TODAY!

Thursday, April 27

[Antibiotic stewardship update: The CDC perspective](#)

Noon - 1 p.m.

This presentation will review current efforts to monitor and improve antibiotic use in the U.S., focusing on activities led and coordinated by the CDC in acute care. Speakers will focus on the CDC's National Healthcare Safety Network Antibiotic Use option and updates to the CDC Core Elements for Hospital Antibiotic Stewardship Programs. This webinar is offered as part of HANYS' *Commitment to Excellence Emerging Quality Trends* series.

Thursday, May 11

[Partnering with patients and families to prevent all-cause harm](#)

1 - 2 p.m.

Preventing all-cause harm continues to be a national priority. In 2016, an estimated 2.7 million harm events affecting hospital inpatients occurred, leading to more than 80,000 deaths at a cost of nearly \$29 billion. According to CMS, nearly 44% of these events and deaths could have been prevented. Studies have shown that people who are more involved in their care tend to be more satisfied, more likely to understand their acute and chronic conditions and are able to make informed decisions that can better help them.

The May CMS Community of Practice Call features strategies for hospitals and patients/families to engage as partners to ensure the right care is being delivered to the right patient at the right time to foster improvements in patient safety, healthcare quality, patient outcomes and equity while also minimizing staff burden.

Questions

Please contact [Cathleen Wright](#) or your [EQIC project manager](#) with any questions.

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