



Update

## EQIC announces *Readmission Care Partner* sprint; Kickoff webinar Sept. 23



EQIC is pleased to announce the kickoff of its *Readmission Care Partner* sprint next month. The care partner approach includes best practice and evidence that gives your hospital staff the structure, parameters and tools to facilitate successful patient-centered care throughout the hospital course and discharge transition. Executed well, evidence shows this care delivery model can have a significant impact on decreasing readmissions and improving patient satisfaction. The [kickoff webinar](#) will focus on details of the comprehensive sprint programming and strategies of the care partner approach.

Preventing avoidable readmissions is a priority focus area for CMS, the nation and our communities. Top national expert Amy Boutwell, MD, MPP, president of Collaborative Healthcare Strategies, will share evidence-based best practices and materials for a more integrated approach to patient-centered care by including the patient's designated care partner (as almost a proxy navigator) throughout the hospital stay, at discharge and post discharge. Strategies will focus on the importance and value of engaging both the patient and the patient's designated care partner throughout the hospital stay and beyond.

Please plan to attend the Sept. 23 webinar to learn about the four-step implementation approach for the care partner program to improve patient experience and reduce avoidable readmissions. Webinars in this series are held on Thursdays from 1 - 2 p.m. through April of next year. All dates are listed below and are available on our [website](#).

- Sept. 23
- Oct. 7
- Oct. 21
- Nov. 18
- Jan. 20
- Feb. 17
- March 17
- April 21

EQIC encourages the participation of key leadership team members, including your chief medical officer, chief nursing officer, patient experience officer, care or case management members and social work. Nursing staff, hospitalists and other clinical and professional staff are also encouraged to attend.

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## Questions

Please contact [Nancy Landor](#) or your [EQIC project manager](#) with any questions.

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